ddisystem The Modern Distributor Platform

for JanSan, Paper & Packaging

DDI's Inform ERP Software is trusted by wholesale distributors to drive operational excellence, improve margins and thrive in today's competitive digital marketplace.



Drive Operational Excellence and Stay Ahead of the Competition

Inform ERP's integrated CRM, best-in-class eCommerce, fast POS capabilities, professionally designed quotes, orders, and mobile sales tools keep your business lean and successful in changing markets. Realtime access to your information ties every aspect of your operations into a seamless workflow and ready for new business opportunities.

Industry-Specific Features

- Superior Inventory management
- Intuitive price change notifications
- Fast, efficient counter sales
- Embedded CRM & eCommerce
- Paperless workflows
- Convenient mobile sales tools
- Easy financial management
- Powerful business analytics
- Electronic signature capture proofof-delivery

- Strategically manage customer pricing, including future margins and improve gross margins by 2 points or more
- Track rebates supporting fixed, deviated cost, and percentage rebates, with or without deviated selling price
- Improve customer service levels with 'Due-to-Buy' customer purchase forecasting
- Leverage EDI and buying group integrations for maximum control

Inform ERP allowed us to reduce overhead and maximize every aspect of our business while being more productive, efficient and profitable. ~ To Rise Supplies



Superior Inventory Management

With today's rapid demand changes, distributors need real-time access to accurate inventory levels. Identify sporadic, recurring and unusual demand to easily achieve higher fill rates, increase inventory turns, and eliminate dead stock.



Powerful Dashboards & Custom Reports

Gain unparalleled insights into your business with decision-driving dashboards for sales, purchasing, inventory and accounting. Use our exclusive drill-down capabilities to uncover areas of interests and create visually appealing custom reports that can be set for automatic scheduling.



Unrivaled Customer Service

Raise the bar on customer service by delivering order status, sales history and important customer notes with embedded CRM.

Keep your team on the same page with integrated task management, shared calendars, and activity tracking.

Experience Best-in-Class Transitions & Training

DDI System's 26+ year track record of delivering well-managed projects and seamless transitions are the core of your success. Our consultative approach allows us to fine-tune the market-aware workflows that best fit your company's needs. Our team of data migration experts will collect and convert your account data with 100% accuracy. Frequent significant free upgrades and ongoing training accelerate your teams' efficiency and your company's success.

Exceptional Multi-Channel Distribution

DDI System's Inform eCommerce Pro gives customers the opportunity to engage with your company anytime, anywhere. eCommerce Pro offers customers a self-service portal to access and buy the products they need most, manage their payments and account, and browse other products your business has to offer.



Strategic, Margin-Based Pricing

Inform significantly improves margins by two points or more by intuitively managing customer pricing. Stay ahead of cost increases with continuous, preestablished price matrices. Improve margins and automatically adjusting prices to maintain margin using future costs.

Trusted by Hundreds of JanSan, Paper & Packaging Distributors

DDI System delivers the leading-edge technology and industry specific expertise needed to drive operational excellence, improve margins and thrive in today's competitive marketplace.

Proudly Supporting Members of

